

SalukiTECH News

SALUKITECH COMPUTER STORE TO DEBUT AT STUDENT CENTER

SIU will debut its new SalukiTech Computer Store for fall 2013. The store will be located on the first floor in the Student Center in the Cambria Room.

The store will allow students, faculty and staff to purchase Dell computers and accessories at a discount price.

The SalukiTech Computer Store will be run by SalukiTech staff, and any revenue generated from the store will be reinvested into improving technology on campus.

The store will sell Dell products and accessories and Microsoft

products. Providing Apple products is a possibility in the future.

All SIU institutional purchases for Dell will be purchased through the SalukiTech Computer Store and the campus will benefit from additional cost savings.

INFORMATION TECHNOLOGY CENTRALIZATION BEGAN JULY 1

Information Technology centralization of services began on July 1.

Traditionally, each department has been responsible for basic technology costs. With the centralization of both technology services and personnel, costs are also being centralized, with billing on a quarterly basis. Basic IT services provided for each user and department include:

- Network ports and switches
- Wireless network
- Telecommunication services (phone number, dial tone, phone lease, troubleshooting and repair)
- Data center services
- Email, calendaring and productivity tools
- Directory services

- Information security and privacy
- Desktop hardware and equipment
- Campus wide software site licenses including Microsoft and Oracle
- Private cloud services (file services, web services, SharePoint, print servers)
- Accounts and passwords
- Data backups
- Internet 1 and 2 connectivity

Technology services that are more incremental or specific in demand are not covered by the basic service, but will be available at department cost. Such services include:

- Miscellaneous telecommunication charges including long distance
- Additional cost of non-standard hardware (laptops, Apple products)
- Servers and software specific to a

department's needs

- Custom application development
- Printers, paper, toner cartridges
- Forensic and data analysis for security breaches
- Large volume data storage

In the next few months, the IT Department will be analyzing specific needs for each college and will bring hardware and equipment to current standards. For specific information about Information Technology services funded by the fee and for a general overview, visit <http://infotech.siu.edu/campus-agreements/it-charge>. Requests for services should be forwarded to the LAN administrator responsible for each college or department (the list is available at <https://netweb.it.siu.edu/lanadmin/>).

REZNET MOVE-IN PROJECT COMING IN AUGUST

August is the time of year when the Information Technology Department turns its efforts towards preparing for the RezNet Move-In Project (RMP). During RMP-2013, we will offer firsthand assistance to our students moving into the residence halls for 2013-2014 academic year.

Our efforts in years past have not only grown in scope and scale but also in our success as measured by the satisfaction of our customers. Much of the credit for that success goes to the student workers, faculty, staff and others who volunteer.

A total of 50 volunteers will be used for RMP-2013. The work will include configuring student owned computers to comply with a set of industry standards that keep both computer and network operating efficiently and free of infections. In addition, IT will be helping students with the wired, wireless network and the new Dell Windows 8 Tablets (Mobile Dawg Project) in residence halls.

RMP-2013 starts August 14, 2013, and ends August 30, 2013. For a detailed schedule, go online to https://netweb.it.siu.edu/rmp_info.php.

INFORMATION TECHNOLOGY DEPARTMENT TO HOST STATE'S IPATHE MEETING

SIU's Information Technology Department will host the quarterly IPATHE meeting on August 5.

IPATHE is the Illinois Partnership to Advance Technology in Higher Education. It is a consortium of higher learning institutions who come together to share information technology resources and challenges.

Members of the consortium include Chicago State, Eastern Illinois University, Governors State, Illinois State University, Northeastern Illinois, Northern Illinois, SIUC, SIUE, the University of Illinois' three campuses and Western Illinois.

The priority issues for the group currently include disaster recovery, procurement and talent management. For disaster recovery, institutions may partner with each other to share remote data centers in case of tornado, earthquake, flood or other disaster. Procurement involves sharing information about vendors to keep costs down. IPATHE is expected to help member institutions with volume licenses and vendor discounts.

Talent management includes sharing training and personnel development. Sharing personnel has the advantage of aiding in recovery operations associated with disaster recovery plans.

Information Technology Adds Deputy Director of Computing Research

SIU's Information Technology Department added Rustomji "Gi" Vania as Deputy Director of Research Computing & Cyberinfrastructure on July 1.

Vania will direct the development, planning, evaluation and management of the strategic vision of IT research support efforts and create an enabling environment for emerging research technologies across disciplines. In addition, this new position will develop and manage local IT research support teams and coordinate research technology support efforts within SIU.

According to Vania, he will aid in securing external technology resources for use by campus researchers, direct the development and enhancement of research facilities and develop consulting skill sets in various technologies needed to support local researchers. He says, "This position will allow the IT Department to provide professional, efficient system administration, user support and training, as well as present findings, status and planning considerations to local and external institutions."

The new area of expertise within Information Technology will allow the development and management of student research support efforts. Vania will also work with university administrators, governmental bodies and the general public.