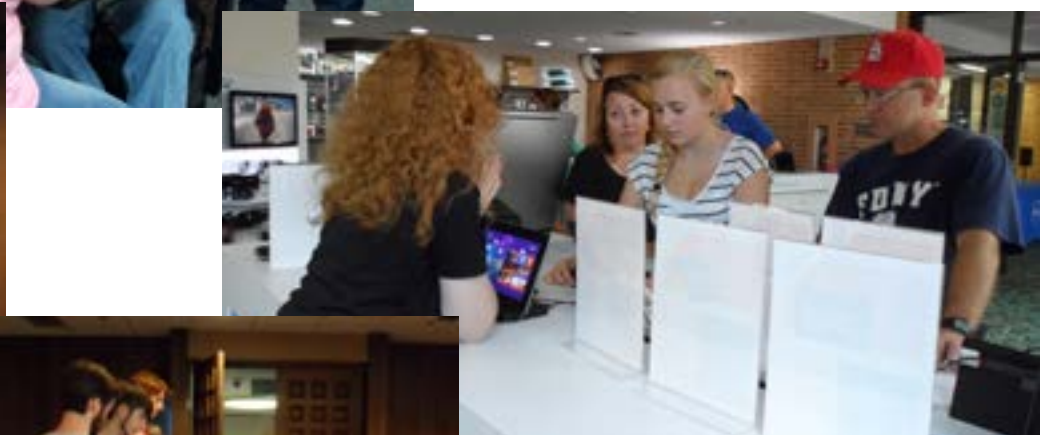


# SalukiTECHNews

## MOBILEDAWG AND REZNET PROGRAMS WELCOME BACK STUDENTS



**RezNet Move-In Project:** Workers assist students from the residence halls to make sure that their computers are compliant with the university's policies. RezNet workers also ensure student computers connected to the SIU residence hall network are compliant with basic security guidelines before access to the campus network or Internet is allowed (left).



**SalukiTech Computer Store:** Located in the Student Center's Cambria Room, the store provided students with all of their technology needs, including monitors, docks and gaming systems (above).

Visit the store Monday through Friday from 8 a.m. to 4:30 p.m. or call 618-453-2112.



**MobileDawg:** More than 2,800 Dell Venue 11 Pro tablets were given out during the move-in period (above left). Students check in for tablet training (above right). This year students attended a mandatory training session prior to receiving the tablets, as well as a session with a technician after receiving the tablet. The tablets feature an 11-inch screen, quad core processor and a keyboard. Tablets continue to be given out at Morris Library for students enrolling during the first 10 days of the semester.

# INFORMATION TECHNOLOGY NOTES

## **Dial-Up Service Decommissioned**

The march of technology is ever present and has an ever increasing pace. Dial-up services, where a modem in a computer uses telephone lines to access the Internet, is one of those technologies that had its day, but is rapidly succumbing to technology's march. For about 14 years, SIU maintained a dial-up service, which allowed university affiliates to access campus e-resources and the Internet. That service was recently decommissioned for a variety of reasons which include cost, limited use and aging hardware. The costs of the services included an annual maintenance contract for the hardware and an authentication server and the cost of the personnel to support the service. As the hardware grew older, the cost of replacing the hardware was also a factor. A year ago last month, the decision was made to pull the plug on the service. To ensure that the existing handful of users had ample opportunity to seek an alternative service provider, the decommission date was set for July 15, 2014, to give a full year of lead time. E-mail notices were sent periodically through the last year to the users of the service. In terms of use, there was a time when 300 dial-in lines were commissioned for use, and many times all of them were in use. More recently, the maximum number of users numbered less than 20. July 15 has come and gone and on that date the dial-up service was turned off. For those of us who installed and maintained the service for so long it was an opportunity to reflect on yesterday's technology and the advances that have

been made. The role and the product of the home internet service provider has advanced tremendously since the SIU dial-up service was first implemented. At the time, it seemed that dial-up services were sleek and cutting edge. In comparison to today's services, dial-up now bears a more weathered look. While such change is inevitable in the march of technology, it begs the question; what will tomorrow bring?

## **IT Day 2014 Success Sets the Model for Next Year's Event in Carbondale**

SIU Carbondale participated in SIU's first inter-campus IT Day, hosted by SIU Edwardsville on August 6. Approximately 60 IT staff from Carbondale attended the event, along with IT colleagues from Edwardsville and the School of Medicine. An additional mix of interested professionals from other departments increased attendance to more than 140.

This was the first visit to Edwardsville for many of the Carbondale staff, despite the fact that many of these people have shared decades-long working relationships with their counterparts on the Edwardsville and/or Springfield campuses. Jan Bilyeu, Financial Team Lead with Enterprise Applications, said, "One benefit for me was reconnecting with people I've known for many, many years. During this event, familiar colleagues from Edwardsville introduced our team to coworkers we may not have met otherwise; the opportunity to meet new people and sit face-to-

face with people we work with regularly added a new dimension to our working relationships. That alone made the IT Day a valuable experience."

IT Day provided an assortment of networking opportunities to foster the development of innovative ideas and inter-campus collaboration. The day's information sessions included presentations on Prezi, SharePoint, innovative initiative development, and a look at classroom technologies. David Crain, SIUC's Chief Information Officer, closed the day with a look at the future of technology as described in 1961, by renowned scholar and professor of "generalized design science exploration," Buckminster Fuller. Scott Bridges, Director of Information Security for Carbondale, had expected that IT Day would "... provide the opportunity for members of my team, as well as myself, to network with other colleagues from within the SIU system." He added to his pre-event thought, "IT Day was an invaluable experience. Networking with colleagues allowed me and my team the ability to gain different perspectives on issues that confront us, as well as an opportunity to collaboratively share ideas and solve common issues." Staff from all three campuses agreed that they made new contacts and took away ideas to be put into effect in the coming year. Next year Carbondale will host IT Day and expand the event to include additional departments with interests in technology innovation and application.