Southern Illinois University uses a wireless emergency notification system (RAVE). In this system, an SIU Carbondale Alert is sent to your cell phone as a text message and/or as an e-mail to your e-mail address. Messages may include severe weather updates, university closures or directions to take safety in the event of an emergency. To register for RAVE, visit http://www.siu.edu/emergency/.

To receive emergency text messages, students must have current contact information in SalukiNet. Click on the “My Records” tab, then click on “View My SIUC Personal Records.” Students also receive alerts via e-mail if you have claimed your account and created an @siu.edu e-mail address.

Faculty and staff must provide a current cell phone number through the Human Resources Self-Service system to receive emergency text messages. Once you log on, click on SIUC Employee Online Services, then click on “Personal Information” so you can enter or update your cell phone number. Your SIU e-mail address already is automatically entered into the alert system.

The Rave system is one element of a multi-layered emergency communications approach that also includes the university’s home page, Building Emergency Response Teams, loudspeakers, radio, social media and local media outlets.

Southern Illinois University Carbondale Alerts are messages about an emergency. The message may alert you to an emergency situation, ask you to take action or both. Some weather warnings including flash flood, severe thunderstorm, winter storm and tornado warnings will also be sent as an SIU Carbondale Alert. The messages are short (160 characters long). For more detailed information, you may need to go to another source of university emergency information.

Emergency contact numbers include:

- Campus Police: 453-3771
- Emergency Information Hotline: 1-866-264-6420 or 453-5375
- SIU emergency website: www.siu.edu/emergency.

SIU also has a network of volunteer personnel, called Building Emergency Response Team (BERT), to assist with emergency response plans. In the event of an emergency, the BERT team will provide information relevant to your building. For more information about BERT, visit www.bert.siu.edu.
Campus Fiber Installations
Telecommunications Services has installed fiber optic cabling in a variety of locations around campus. The older cable plant is largely multi-mode fiber and today’s standard is single-mode; which allows for higher transmission rates and for longer distances to be covered. New fiber installations have allowed the Glove Factory and other locations to be converted from a copper T1 connection to a fiber connection.

T1 networks are very slow operating at 1.54 megabits per second and the new fiber connection operates at 1,000 megabits per second. For those that don’t know what a “megabit per second” is, just think of it as the difference from 1.54 miles per hour to 1,000 miles per hour. These fiber installations go hand-in-hand with data network upgrades. Both the network upgrades and the fiber installations are in support of the plans to move the campus from the aging phone system currently in production to a more robust VOIP, or voice over internet protocol, system. Funding for the fiber installations are from the basic technology fee.

The following locations have had fiber installed to the building indicated, except for the locations followed by an asterisk, where these locations have had fiber upgrades from wiring closet to wiring closet within the building.

Completed Locations: Glove Factory, Rain Bow’s End, Abe Martin Field, Davies Gymnasium, Anthony Hall, Safety Center (part 1), Agriculture Pavilion, Student Services, Morris Library, Engineering A, B & C*, Faner* (11 of 13 wiring closets), and the Student Center*.

Work in Progress Locations: Health Services, Plant & Service Operation buildings, Lincoln Drive light poles (for security cameras and outdoor wireless), Industrial Park Road, Safety Center (part 2).

Other locations are being evaluated and fiber cable will be installed as funding allows.

Information Technology Security Team Tips for Using Mobile Apps
Mobile devices, such as tablets and smartphones, have become one of the primary technologies we use in both our personal and professional lives. What makes mobile devices so versatile are the millions of apps we can choose from. However, with the power of all these mobile apps come risks. Here are some steps you can take to securely use and maintain your mobile apps:

The first step is making sure you always download from a trusted source. For additional protection, consider installing anti-virus on your mobile device.

Read the complete article on mobile app security from the January 2015 Security Awareness Newsletter for Computer Users (SANS) “Ouch!” at http://www.securinthehuman.org/newsletters/ouch/issues/OUCH-201501_en.pdf. For more information, email security@siu.edu. Click on the image below to read the Security Team’s flyer on phishing scams.

Library, offers computer help for students, faculty and staff. The hours are Monday to Thursday from 8 a.m. to 11 p.m., Friday from 8 a.m. to 9 p.m., Saturday from 9 a.m. to 7 p.m. and Sunday from 11 a.m. to 11 p.m.

SalukiTech Help Desk
The SalukiTech Help Desk offers computer help by calling 618-453-5155 or by emailing salukitech@siu.edu.

Help Desk telephone hours are Monday to Thursday from 8 a.m. to 11 p.m., Friday from 8 a.m. to 9 p.m., Saturday from 9 a.m. to 7 p.m. and Sunday from 11 a.m. to 11 p.m.

Email response time is within a 24 to 72 hour window. The live chat help is available Monday to Friday from 8 a.m. to 4 p.m.

Computer Labs
Open access computer labs are available to students, faculty, staff, SIU graduates, emeriti and retirees.

Computer Learning Centers (CLCs) are operated by IT. Available CLCs:
CLC 1 Faner Hall 1024
CLC 2 Applied Sciences and Arts Building 112
CLC 3 Rehn Hall 21
CLC 4 Communication Building 9
CLC 5 Wham 210
MCMA New Media Center Communications Building 9
CoEHS Microcomputer Lab Wham 210
Math Labs Morris Library Sixth Floor
Student Services Lab and Kiosks Student Services Building First Floor

Other departments and colleges offer labs for their students and faculty. For a complete list, visit http://oit.siu.edu/clc/labs/index.php.