The Technology Mentor Program, which began in August, was commissioned to increase faculty adoption and integration of learning technology through peer-to-peer mentoring. Through the Technology Mentor Program, faculty mentors are trained and equipped to provide guidance and support to fellow faculty members when integrating technology into their pedagogy practices. For a deeper look into the history of the Technology Mentor Program, check out SalukiTech’s December issue here.

The Technology Mentor Program is proving to be successful through the growth of faculty mentors. “Our goal for the program’s pilot was to secure a faculty mentor in one department within each college. We were able to go beyond that, securing up to as many as four mentors in a college,” says Casey Rolape, Program Coordinator.

Since the launch of the Technology Mentor Program’s pilot, the program has nearly doubled in size going from 16 to 29 mentors. The end-goal is to secure a faculty mentor in each academic department, as appropriate, by fall 2015.

Faculty mentors attend monthly training sessions to ensure that they are up-to-speed with all learning technology available through SIU Carbondale.

The next mentor training session, “Better Living through Digital Media,” is scheduled for February 25 from 3 to 4 p.m. at Morris Library Room 752. While normally a closed event, February’s training session is part of the 4th Annual Teaching and Learning Symposium, and therefore is open to all faculty. Program staff encourage you to attend this event to develop a better understanding of the program’s purpose, goals and successes.

Program Coordinator Casey Rolape has begun recruitment for fall 2015. If interested in becoming a mentor or learning more about the program, contact Casey at crolape@siu.edu or 618-453-6131. The list of technology mentors is available on the program website at http://oit.siu.edu/techmentor/index.php.
Information Technology Notes

Information Technology Security Tips
In the February issue of OUCH!, the monthly security awareness newsletter, learn what precautions to take when traveling with your devices, including what to do if a device is lost or stolen, safely accessing public wi-fi and using public computers. Read the newsletter at http://www.securingthehuman.org/newsletters/ouch/issues/OUCH-201502_en.pdf.

SalukiTech Service Center
New Extended Hours
Walk-in assistance is available at Morris Library on the first floor near the information desk. Services include network connectivity issues, Cisco NAC installation, Juniper VPN configuration, malware/virus removal, data backups and memory and hard drive installation. Hours for spring semester are:

Monday to Thursday from 8 a.m. to 11 p.m.
Friday from 8 a.m. to 9 p.m.
Saturday from 9 a.m. to 7 p.m.
Sunday from 11 a.m. to 11 p.m.

SalukiTech Computer Store
The SalukiTech Computer Store is located in the Cambria Room of the Student Center. It is open Monday to Friday from 8 a.m. to 4 p.m. The Computer Store carries computers, tablets, gaming supplies, headphones and many other computing needs. Call the store at 618-453-2112 for more information.

New Wireless Service Offers Internet Connectivity for Travelers and Visitors
Information Technology/Network Engineering is pleased to announce the rollout of a new wireless network, eduroam, across SIU campus.

Eduroam (education roaming) is the secure, world-wide roaming access service developed for the international research and education community. Eduroam allows students, researchers and staff from participating institutions to obtain Internet connectivity when visiting other participating institutions. Find out more about the eduroam project by visiting their web page at http://www.eduroam.org.

SIU students, faculty and staff are encouraged to use the “SIU-indoor” secure wireless network to access the Internet and other resources on SIU Campus. Campus visitors are encouraged to use “SIU-Guest” for internet access.

SIU students, faculty and staff traveling in the U.S. or abroad for research, conferences and collaborative work can have their wireless devices (e.g. laptop, phones, tablets, etc.) configured locally before they travel. For instructions on connecting to eduroam, visit http://oit.siu.edu/wireless/eduroam/index.php.

Guest Wireless Update
Information Technology is changing the password for the “SIU-Guest” wireless network on Monday, March 9 at 8 a.m.

For assistance with the “SIU-Guest” wireless network, contact the SalukiTech Helpdesk at 453-5155 or salukitech@siu.edu.