SalukitechNews



i.t. Day 2015 featured workshops, keynote speakers, tours, presentations, sponsor tables, roundtable talks and master classes. The day was open to faculty, staff, students and community members. More than 250 participants networked, learned about information technology topics and toured various SIU campus sites. For more information, visit http://itday.siu.edu/.

NEW IDENTITY MANGAGEMENT SYSTEM VERSION MAKING DEBUT

Information Technology staff will be rolling out a new version of the Identity Management System (netid.siu.edu) beginning after the close of business on Friday, September 18 through Sunday, September 20, 2015.

This is a major upgrade effort involving the migration of data from the current version of IDM to the new upgraded version. User passwords, challenge response questions and alternate password reset methods (email and/or SMS) will be migrated to the new environment.

The new version will introduce a few changes, with the most notable being related to "@siu.edu" email address creation. Those changes include:

- Improved self-service interface for general users.
- Improved Network ID claim process.

- Improved administrator interface for Information Technology staff.
- "@siu.edu" university email addresses will no longer be "vanity" or "self-created." The IDM system will generate email addresses automatically based upon an individual's name. This will only apply to newly created accounts, all existing "@siu. edu" email addresses will be grandfathered to the new system.

Information Technology intends for this roll-out to be as seamless as possible. However, there will be some service impacts during this transition phase. They include:

- IDM Self-Service (netid.siu. edu). This includes password resets, forgotten password resets, administrator functions (help desk) and any other self-service function.
- IDM account creation. All account creation and updates will be halted during this time frame.

Any new account creation will not take place, and any updates will not be reflected until the system is restored.

The following services will NOT be affected:

- Active directory authentication.
 Any service that uses active directory will remain active and online. Authentication services will not be interrupted.
- LDAP authentication. Any service that uses LDAP for authentication will remain active an online. However, note that the LDAP administrators are planning an upgrade of the existing LDAP within the same window. A separate notification of LDAP upgrade will be forthcoming.

Thank you in advance for your patience during this transition time. If you have any questions and/or concerns, contact us at: it-idm@siu.edu.

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