

Instructions Regarding the New Identity and Access Management System

Current 05/30/2019

The Office of Information Technology (OIT) rolled out a new Identity and Access Management (IAM) system over the Memorial Day 2019 weekend. This rollout changed some elements of the URL structure.

The new IAM system is available at <https://netid.siu.edu>, as it has historically been. However, the extended URLs for various functions, such as login into self-service, forgotten password reset, and claim account, have changed. Links to these extended URL pages on the Network ID site are now broken.

OIT recommends that you adjust links to point to <https://netid.siu.edu>, and then allow your customer to select the next steps. We recommend this adjustment because the new IAM system is a cloud-based service, which receives regular updates. It is possible that the extended URL locations may change with updates, and if you point at the master landing page, your link will always be valid.

If you decide otherwise, you may link directly to various functions at:

- Network ID Claim: <https://netid.siu.edu/identity/self-service/siu/acctclaim.jsf>
- Forgot your password? (Answer your secret questions): <https://netid.siu.edu/identity/self-service/siu/kiosk.jsf>
- Forgot your password? (PIN password reset): <https://netid.siu.edu/identity/self-service/siu/smsreset.jsf>
- Self-service: <https://netid.siu.edu>
- If you need assistance, contact SalukiTech at 618-453-5155 or salukitech@siu.edu.