

# **Student Technology Resources**



SOUTHERN ILLINOIS UNIVERSITY  
**OFFICE OF INFORMATION  
TECHNOLOGY**

# WELCOME!

This guide gives a quick look at the essential tech tools and services available to SIU students. Whether you're taking classes, working on projects, or staying connected on campus, these resources are here to support you. You'll find short descriptions, student-focused highlights, and links to learn more or get help when you need it.

## How to use this guide:



Move through the slides in order or jump to a section that interests you.



Use the table of contents for quick navigation.



Bookmark or save it for future reference.

**Need help? Don't worry—we'll point you to support and training resources along the way.**

# Quick Navigation

## Communication Tools



[Microsoft Outlook](#)



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[Microsoft Viva Engage](#)



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## Security & Passwords



[Microsoft Authenticator](#)



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## Help & Training



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[SalukiTech Tech Support](#)

## File Storage



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# **Communication Tools**



## MICROSOFT OUTLOOK

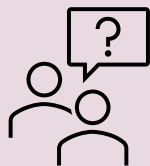
Email, calendar,  
and class  
reminders—all in  
one place.

### Helpful links:

[Login to Outlook](#)

[Outlook Training](#)

## What is Microsoft Outlook?



- Outlook is your official SIU email and calendar tool.
- Stay on top of deadlines, appointments, and communication with instructors.

## Highlights

Manage all your class and campus emails in one inbox

Use the calendar to track classes, exams, and events

Set up reminders for homework, meetings, and advising appointments



# MICROSOFT TEAMS

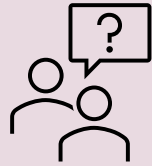
Group projects  
just got easier.

## Helpful links:

[Login to MS Teams](#)

[Getting Started Guide](#)

## What is Microsoft Teams?



- Teams is a collaboration app for chatting, video calls, file sharing, and more.
- It's like a virtual group workspace for school, clubs, and campus life.

## Highlights

Meet virtually with classmates or study groups

Chat, share files, and work on documents together in real time

Stay in touch with instructors or on-campus job teams



## MICROSOFT VIVA ENGAGE

Make  
connections  
beyond the  
classroom.

### Helpful links:

[Login to Viva Engage](#)

[Getting Started Guide](#)

## What is Microsoft Viva Engage?



- Viva Engage is a social space inside Teams where you can post, share, and join conversations.
- It helps students stay connected to the SIU community.

## Highlights

Join groups related to your major, interests, or student organizations

Share announcements or celebrate wins with your peers

Discover what's happening across campus departments



# MICROSOFT FORMS

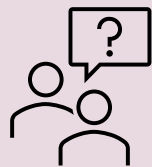
Quick surveys,  
polls, and  
quizzes—made  
easy.

## Helpful links:

[Login to MS Forms](#)

[Getting Started Guide](#)

## What is Microsoft Forms?



- Forms lets you create simple surveys or take ones sent by instructors or organizations.
- Easy to use and perfect for group input or feedback.

## Highlights

Create sign-up forms or polls for student orgs or group projects

Give feedback in class surveys

Use it to gather ideas from classmates or friends



# **Security & Passwords**



## MICROSOFT AUTHENTICATOR

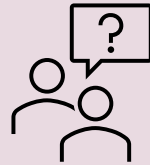
Keep your SIU  
account extra  
secure.

### Helpful links:

[Login](#)

[Setup Guide](#)

## What is Microsoft Authenticator?



- A two-factor authentication app that verifies your login identity.
- **Required for accessing University resources.**

## Highlights

Use your phone to verify logins instantly

Prevent hackers from accessing your SIU email and accounts



**LASTPASS**

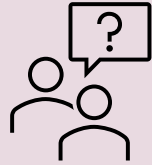
One password to  
remember—many  
accounts  
protected.

### Helpful links:

[Login to LastPass](#)

[LastPass Overview](#)

## What is LastPass?



- A password manager that stores and auto-fills your logins safely.
- Perfect for students juggling multiple app and website logins.

## Highlights

Save your logins for D2L, SalukiNet, email, and more

No more forgotten passwords or reset requests

Keep everything secure, even across multiple devices



## CISCO VPN

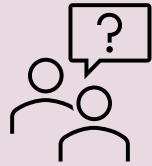
Secure access to  
campus tools,  
even off campus.

### Helpful links:

[Request VPN](#)

[Getting Started Guide](#)

## What is Cisco VPN?



- A Virtual Private Network that gives you secure access to SIU resources when you're not on campus.
- **Required for accessing resources off-campus. (Most student resources can be accessed without VPN).**

## Highlights

Access research materials from home or on the go

Connect to campus systems securely

Keep your internet activity encrypted on public Wi-Fi

# **Research, Development & Intelligence**



## BIGDAWG HPCC

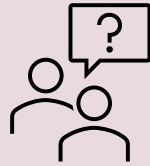
Big computing  
power for big  
ideas.

### Helpful links:

[Request Forms](#)

[BigDawg Website](#)

## What is BigDawg HPCC?



- BigDawg is SIU's High-Performance Computing Cluster (HPCC).
- It supports fast, large-scale data processing for student and faculty research.

## Highlights

Use powerful computing tools for research or data-heavy projects

Work on simulations, modeling, or large datasets without lag

Get access for free when supervised by a faculty member



## LINKEDIN LEARNING

Level up your  
skills—for class,  
jobs, or just  
because.

### Helpful links:

[Login](#)

[FAQ's](#)

### What is LinkedIn Learning?



- An on-demand learning platform with thousands of video courses.
- Free for SIU students and great for learning tech, business, or creative skills.

### Highlights

Watch tutorials on Excel, Photoshop, coding, and more

Build skills that boost your resume and confidence

Learn at your own pace, whenever it fits your schedule

# **Help & Training**





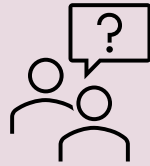
## KNOWLEDGE BASE

Tech how-to's  
when you need  
them.

### Helpful link:

[OITKB Website](#)

## What is OITKB (OIT Knowledge Base)?



- A searchable knowledge base with tutorials and guides for SIU tech tools.
- Find step-by-step help for email, D2L, software, and more.

## Highlights

Learn how to set up SIU email, Wi-Fi, or Microsoft apps

Fix common tech issues without waiting for support

Follow guides written specifically for SIU systems



## SALUKITECH TECH SUPPORT

Need tech help?  
Start here.

**Helpful link:**

[SalukiTech Website](https://salukitech.siu.edu)

## What is SalukiTech?

- The SalukiTech Solution Center provides friendly, knowledgeable technology support for the entire campus community.
- Help is available by phone, email, chat, in person (Morris Library), or through the ITHelp ticket portal.



### Phone

Great when the need is urgent or the problem is complex to describe.

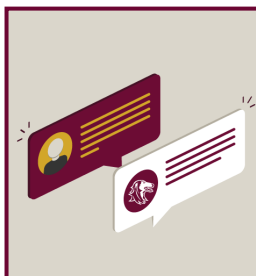
**618-453-5155**



### Email

Great for non-urgent needs. Send a request or report a problem without calling or chatting.

**[salukitech@siu.edu](mailto:salukitech@siu.edu)**



### Live Chat

Great when you just need help finding a link or a quick/simple answer.

**[salukitech.siu.edu](https://salukitech.siu.edu)**



### Ticket

Great when submitting requests or reporting problems that are important, but not urgent.

**[ithelp.siu.edu](https://ithelp.siu.edu)**

# **File Storage**



## MICROSOFT ONEDRIVE

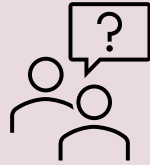
Your files, always  
with you—no  
flash drive  
needed.

### Helpful links:

[Login to OneDrive](#)

[Getting Started Guide](#)

### What is Microsoft OneDrive?



- OneDrive is your personal cloud storage connected to your SIU account.
- Save and access your assignments, notes, and projects from any device.

### Highlights

Never lose work—files auto-save to the cloud

Access your documents from any computer or mobile device

Easily share group project files with classmates