Introduction to Cherwell

Exercises

Using the Test environment of Cherwell:
https://salukitechtest.cherwellondemand.com/CherwellClient/Access

Process

1. In your browser go to https://salukitechtest.cherwellondemand.com/CherwellPortal/SIU#3
2. In the Search field enter “Adobe.”
3. Click “Go.”
4. Select the appropriate article for you; Student or Faculty/Staff.
5. Did the article resolve your issue?

Using a KCS Article to Solve your Problem

A. What is a KCS Article?
B. Use a KCS article to learn about obtaining Adobe software.