SalukiTech News

SalukiTech Computer Store News

SIU's Fifth Annual Tech Expo on October 25 featured a table manned by staff from the SalukiTech Computer Store (left). Pictured from left to right: Tim Hendricks (SIU Helpdesk Technical Associate), Cory Davis (SIU/Dell Student Rep), Beth Dallas (Manager, SalukiTech Computer Store), Reis Barnfield (Student Supervisor, SalukiTech Computer Store). The annual Tech Expo is a day of reconnecting with SIU's identity as a top research institution. This year's theme was Celebrating University Innovation.

The SalukiTech Computer Store donated a new Dell Latitude 10 Tablet and Docking Station as this year's TIE Attendee Appreciation Prize. David Shull (right) was the winner of the tablet.

Tablet Leasing Now Available

While supplies last, faculty, staff and students may lease a MobileDawg Dell Latitude 10 Tablet for $75 per semester, case included!

Follow the SalukiTech Computer Store on Facebook (https://www.facebook.com/salukitechcomputerstore). Find out all of the latest news and special deals!

Beware Virus Infecting SIU Campus

A new virus is hitting the Internet and is an issue on the SIU campus. The virus is named Cryptolocker, and it encrypts the data on a computer's hard drive and then gives the computer owner 72 hours to pay a $300 ransom. The Cryptolocker virus is usually spread by sending an email attachment. The email attachment appears to be a .pdf

file. The computer owner clicks on the attachment and the computer is infected and the files are immediately encrypted.

There are numerous ways to prevent your computer from being infected. Treat all emails with attachments with suspicion until you are confident that the email and attachment are legitimate. Cryptolocker reportedly disguises itself as being from UPS or FedEx. If you haven't ordered anything, **do not click on the attachment**. Another disguise is in the form of an email from a copier (a scanned image). If you haven't scanned any documents, **do not click on the attachment**.

If the email is from Bob in the mailroom and you don't know

why Bob would be sending you an email, call Bob to see if he sent you something. If Bob confirms that he sent the e-mail, it should be safe. If he doesn't know what you're talking about, **do not click on the attachment**.

Any email with an attachment that comes to you unsolicited should be treated with suspicion.

If you're not sure, don't click and ask for assistance. The IT Information Security team will assist in determining if the email and attachment are legitimate. Send an inquiry to scam@siu. edu. You may also contact your local computer administrator for assistance. Ensure that your computer has antivirus software installed and that all software is up to date.

SOPHOS has produced a video which shows exactly what happens when CryptoLocker infects a computer. We have put this instructional video on our web page at http://infosec.it.siu.edu/ and you can also watch it on YouTube at http://www.youtube. com/watch?v=Gz2kmmsMpMI.

Desktop Replacement Update

Before Information Technology centralized services on July 1, each SIU department had been responsible for basic technology costs. Now basic IT services are provided for each user and department, including desktop hardware and equipment.

For the past few months, the IT Department has been analyzing specific needs for each college in order to bring hardware and equipment to current standards. The first order of desktop replacement equipment will be placed before the end of the year, with installation expected to be complete during the spring semester.

For more information about Information Technology services funded by the fee and for a general overview, visit http://infotech. siu.edu/campus-agreements/ it-charge. Requests for services should be forwarded to the LAN administrator responsible for each college or department (the list is available at https://netweb.it.siu. edu/lanadmin/).